

TERMS AND CONDITIONS FOR THE 2019

EUROPEAN DAY OF LANGUAGES "VOLIM JEZIKE" QUIZ

"Competition": VOLIM JEZIKE QUIZ

"Organiser(s)": Directorate-General for Translation (DGT), Representation of the European Commission in Croatia

"Participants": Individuals who play the quiz during the set duration of the competition and who adhere to the following Terms and Conditions

1. The Directorate-General for Translation (DGT) of the European Commission and the Representation of the European Commission in Croatia organise this online quiz in the context of marking the European Day of Languages 2019. The competitive version of the quiz will be available online, at URL www.volimjezike.com, from 10th (9:00 CEST) to 24th (23:59 CEST) of September 2019.
2. The Competition is open to any EU citizen aged 15 and over. Only EU citizens residing in the Republic of Croatia at the time of the quiz are eligible to win prizes. All participants must be holders of a passport or ID card of an EU Member State.
3. Employees, contractors and immediate family/household members of the Organiser(s) of the Competition and/or their partner organisations may not enter the Competition.
4. Entry into the Competition means acceptance of these Terms and Conditions by all participants without any exceptions.
5. A participant's final score may be used for promotion purposes throughout the duration of the quiz, but not his or her name and/or identity. The personal data collected from the quiz login page will only be used in order to determine the final winners and contact them after the quiz has ended. Winners will be notified by e-mail and/or telephone. By agreeing to accept the prize, winners consent to their names and photographs being published on the Commission's web and social media pages.

By participating in the quiz and agreeing to these Terms and Conditions participants:

- declare consent for the processing of their personal data for contacting purposes;
 - declare consent for the Organiser(s) processing their personal data for internal administrative reasons; and
 - are deemed notified of such processing.
6. At the end of the quiz, three (3) grand winners will be chosen based on the three (3) highest scores achieved in the least amount of time.
 7. In order to be considered as potential winners, participants must not use any hacking devices, AI or internal programming to answer the questions.

8. No responsibility is taken for entries/participations that are misdirected or incomplete or cannot be entered/submitted for any technical or other reason.
9. The Competition ends on 24 September 2019 at 23:59 Croatia (CEST) time. Entries received after this date and time will not be considered.
10. The three (3) grand prizes are:

1st prize – an Android tablet (Samsung tablet Galaxy Tab 10") with a 6-month subscription to the Rosetta Stone application for learning a language of the winner's choice (value: 2400.00 HRK / 324.32 EUR);

2nd prize – a language course of the winner's choice (1 semester), with course books, at a language school of the winner's choice (located in Croatia) up to the amount of 2500.00 HRK / 337.84 EUR;

3rd prize – a Kindle Paperwhite e-reader (value: 1300.00 HRK / 175.68 EUR).

We accept no responsibility for any costs associated with the prizes and not specifically included in the prize.

The next five (5) best participants will be awarded a European Day of Languages gift bag, which shall be collected at the European Commission Representation in Croatia.

11. The winners will be notified by telephone or email by 26 September 2019 and given details on how to claim their prize. If a winner cannot be reached by 26 September 2019, the Organiser(s) reserve the right to select another winner. If a winner rejects their prize, the Organiser(s) are also entitled to select another winner.
12. Prizes will be awarded at the European Commission Representation in Croatia on 26 September 2019. Any changes to this location and/or date will be announced on the Representation's Facebook page and/or its other online platforms. Winners who are unable to attend the award ceremony will be contacted by e-mail/telephone so that alternative arrangements can be made.
13. The prizes are non-exchangeable, non-transferable, and are not redeemable for cash or other prizes. The 2nd prize (language course at a language school) can exceptionally be transferred to a third person upon written request by the winner and written approval by the Organiser(s).
14. The winners may be asked to have a photograph/video of them taken when collecting their prize. By agreeing to accept the prize, winners consent to such media capture. Further information on personal data protection is available in the privacy policy.
15. The Organiser(s) accept no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of your entering the Competition or accepting the prize.
16. The decision of the Organiser(s) in all matters under their control is final and binding and no correspondence will be entered into.

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